



**VODAFONE QATAR P.Q.S.C.**  
**CONSOLIDATED FINANCIAL STATEMENTS**  
**AND INDEPENDENT AUDITOR'S REPORT**  
**AS AT AND FOR THE YEAR ENDED**  
**31 DECEMBER 2023**

VODAFONE QATAR P.Q.S.C.



**CONSOLIDATED FINANCIAL STATEMENTS  
AND INDEPENDENT AUDITOR'S REPORT**

**FOR THE YEAR ENDED 31 DECEMBER 2023**

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## Independent auditors' report

To the Shareholders of

Vodafone Qatar P.Q.S.C.

Report on the Audit of the Consolidated Financial Statements

### Opinion

We have audited the consolidated financial statements of Vodafone Qatar P.Q.S.C. (the 'Company') and its subsidiaries (together the 'Group'), which comprise the consolidated statement of financial position as at 31 December 2023, the consolidated statements of income, comprehensive income, changes in equity and cash flows for the year then ended, and notes, comprising material accounting policies and other explanatory information.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as at 31 December 2023, and its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with IFRS Accounting Standards as issued by the International Accounting Standards Board (IFRS Accounting Standards).

### Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditors' Responsibilities for the Audit of the Consolidated Financial Statements* section of our report. We are independent of the Group in accordance with the International Ethics Standards Board for Accountants International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA Code), together with the ethical requirements that are relevant to our audit of the Group's consolidated financial statements in the State of Qatar, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



## Independent auditors' report (continued)

### Vodafone Qatar P.Q.S.C.

#### Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

#### Revenue recognition and related IT systems

See Note 3,5 and 28 to the consolidated financial statements.

The key audit matter	How the matter was addressed in our audit
<p>The Group reported revenue of QR 3,110,819 thousands from telecommunication and related activities.</p> <p>We focused on this area due to:</p> <p>the complexity of the Information Technology (IT) systems, volume of transactions, involvement of judgements in the application of the revenue recognition accounting standards; and inherent risk around accuracy and occurrence of revenue recorded.</p>	<p>Our audit approach included a combination of test of controls and substantive procedures, in particular, the following:</p> <ul style="list-style-type: none"> <li>▪ obtaining an understanding of the significant revenue processes including performance of an end to end walkthroughs and identifying the relevant controls including IT systems, interfaces, revenue assurance and reports;</li> <li>▪ testing the design, implementation and operating effectiveness of key internal controls over recording of revenue including involving our internal specialists to test key automated application and general IT controls;</li> <li>▪ performing substantive audit procedures on significant revenue streams including analytical procedures and/or test on the accuracy of invoices on a sample basis, as applicable;</li> <li>▪ reviewing key reconciliations performed by the management;</li> <li>▪ assessing the appropriateness of the accounting policies adopted in revenue recognition for existing and new revenue streams (if any);</li> <li>▪ assessing the overall presentation, structure and content of revenue related disclosures to the consolidated financial statements to determine if they are in compliance with the IFRS Accounting Standards.</li> </ul>



## Independent auditors' report (continued)

### Vodafone Qatar P.Q.S.C.

#### Other Information

The Board of Directors is responsible for the other information. The other information comprises the information included in the Annual Report, but does not include the consolidated financial statements and our auditors' report thereon. Prior to the date of this auditors' report, we obtained the report of the Board of Directors which forms part of the Annual Report, and the remaining sections of the Annual Report are expected to be made available to us after that date.

Our opinion on the consolidated financial statements does not cover the other information and we do not and will not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we have obtained prior to the date of this auditors' report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Responsibilities of Board of Directors for the Consolidated Financial Statements

The Board of Directors is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRS Accounting Standards, and for such internal control as the Board of Directors determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Board of Directors is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

#### Auditors' Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.



## Independent auditors' report (continued)

### Vodafone Qatar P.Q.S.C.

#### Auditors' Responsibilities for the Audit of the Consolidated Financial Statements (continued)

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board of Directors.
- Conclude on the appropriateness of the Board of Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the Board of Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Board of Directors with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.



## Independent auditors' report (continued)

### Vodafone Qatar P.Q.S.C.

#### Auditors' Responsibilities for the Audit of the Consolidated Financial Statements (continued)

From the matters communicated with the Board of Directors, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

#### Report on Other Legal and Regulatory Requirements

As required by the Qatar Commercial Companies Law No. 11 of 2015, whose certain provisions were subsequently amended by Law No. 8 of 2021 ("amended QCCL"), we also report that:

- i) We have obtained all the information and explanations we considered necessary for the purposes of our audit.
- ii) The Company has maintained proper accounting records and its consolidated financial statements are in agreement therewith.
- iii) We have read the report of the Board of Directors to be included in the Annual Report, and the financial information contained therein is in agreement with the books and records of the Company.
- iv) Furthermore, the physical count of the Company's inventories was carried out in accordance with established principles.
- v) We are not aware of any violations of the applicable provisions of the amended QCCL or the terms of the Company's Articles of Association having occurred during the year which might have had a material effect on the Company's consolidated financial position or performance as at and for the year ended 31 December 2023.

24 January 2024  
Doha  
State of Qatar

Gopal Balasubramaniam  
KPMG  
Qatar Auditors' Registry Number 251  
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Auditors' License No. 120153





CONSOLIDATED STATEMENT OF INCOME  
For the year ended 31 December 2023

	Notes	2023 QR'000	2022 QR'000
Revenues	5	3,110,819	3,065,861
Interconnection and other direct expenses	6	(1,052,955)	(1,024,660)
Network and other operational expenses	7	(464,951)	(495,474)
Employee salaries and benefits		(283,342)	(268,897)
Depreciation of property, plant and equipment	12	(326,877)	(339,782)
Amortisation of intangible assets	13	(191,462)	(191,459)
Depreciation of right-of-use assets	14	(112,164)	(103,740)
Expected credit losses	15	(23,696)	(43,245)
Finance costs	21	(42,396)	(29,075)
Other financing costs	8	(35,206)	(19,270)
Other income	9	12,903	6,228
<b>Profit before tax related fees</b>		<b>590,673</b>	<b>556,487</b>
Tax related fees	10	(50,629)	(54,107)
<b>Profit for the year</b>		<b>540,044</b>	<b>502,380</b>
<b>Basic and diluted earnings per share (in QR per share)</b>	11	<b>0.128</b>	<b>0.119</b>



This statement has been prepared by the Group and stamped by the Auditor for identification purposes only.

The accompanying notes 1 to 32 form an integral part of these consolidated financial statements.





CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME  
For the year ended 31 December 2023

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Profit for the year	540,044	502,380
Other comprehensive income	-	-
<b>Total comprehensive income for the year</b>	<b><u>540,044</u></b>	<b><u>502,380</u></b>



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VODAFONE QATAR P.Q.S.C.



CONSOLIDATED STATEMENT OF FINANCIAL POSITION  
As at 31 December 2023

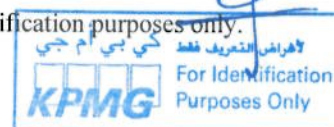
	Notes	2023 QR'000	2022 QR'000
<b>Non-current assets</b>			
Property, plant and equipment	12	1,934,465	1,884,890
Intangible assets	13	4,037,387	4,049,709
Right-of-use assets	14	428,599	429,538
Trade and other receivables	15	266,958	297,930
<b>Total non-current assets</b>		<b>6,667,409</b>	<b>6,662,067</b>
<b>Current assets</b>			
Inventories	16	33,928	38,222
Contract costs	17	13,030	17,271
Trade and other receivables	15	443,974	517,431
Cash and bank balances	18	129,785	186,770
<b>Total current assets</b>		<b>620,717</b>	<b>759,694</b>
<b>Total assets</b>		<b>7,288,126</b>	<b>7,421,761</b>
<b>Equity</b>			
Share capital	19	4,227,000	4,227,000
Legal reserve	20	157,787	126,369
Retained earnings		551,709	479,284
<b>Total equity</b>		<b>4,936,496</b>	<b>4,832,653</b>
<b>Non-current liabilities</b>			
Loans and borrowings	21	325,000	512,117
Provisions	22	110,433	102,065
Lease liabilities	14	315,251	315,181
<b>Total non-current liabilities</b>		<b>750,684</b>	<b>929,363</b>
<b>Current liabilities</b>			
Loans and borrowings	21	104,868	207,289
Lease liabilities	14	156,144	141,209
Trade and other payables	23	1,339,934	1,311,247
<b>Total current liabilities</b>		<b>1,600,946</b>	<b>1,659,745</b>
<b>Total liabilities</b>		<b>2,351,630</b>	<b>2,589,108</b>
<b>Total equity and liabilities</b>		<b>7,288,126</b>	<b>7,421,761</b>

These consolidated financial statements were approved by the Board of Directors on 24 January 2024 and were signed on its behalf by:

Abdulla Bin Nasser Al Misnad  
Chairman

Rashid Fahad Al-Naimi  
Managing Director

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CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

For the year ended 31 December 2023

	Share capital QR'000	Legal reserve QR'000	Distributable profits QR'000	Retained earnings		Total equity QR'000
				Accumulated losses QR'000	Total QR'000	
<b>Balance as at 1 January 2022</b>	4,227,000	96,913	608,850	(336,310)	272,540	4,596,453
Profit for the year	-	-	-	502,380	502,380	502,380
Total comprehensive income for the year	-	-	-	502,380	502,380	502,380
Transfer to distributable profits (note 20)	-	-	589,137	(589,137)	-	-
Transfer to legal reserve (note 20)	-	29,456	(29,456)	-	(29,456)	-
Dividend for the year ended 31 December 2021	-	-	(253,620)	-	(253,620)	(253,620)
Transfer to social and sports fund (note 20.1)	-	-	(12,560)	-	(12,560)	(12,560)
<b>Balance as at 31 December 2022</b>	4,227,000	126,369	902,351	(423,067)	479,284	4,832,653
<b>Balance as at 1 January 2023</b>	4,227,000	126,369	902,351	(423,067)	479,284	4,832,653
Profit for the year	-	-	-	540,044	540,044	540,044
Total comprehensive income for the year	-	-	-	540,044	540,044	540,044
Transfer to distributable profits (note 20)	-	-	628,361	(628,361)	-	-
Transfer to legal reserve (note 20)	-	31,418	(31,418)	-	(31,418)	-
Dividend for the year ended 31 December 2022 (note 30)	-	-	(422,700)	-	(422,700)	(422,700)
Transfer to social and sports fund (note 20.1)	-	-	(13,501)	-	(13,501)	(13,501)
<b>Balance as at 31 December 2023</b>	4,227,000	157,787	1,063,093	(511,384)	551,709	4,936,496



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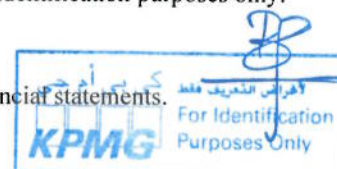


CONSOLIDATED STATEMENT OF CASH FLOWS  
For the year ended 31 December 2023

	Notes	2023 QR'000	2022 QR'000
<b>Operating activities</b>			
Profit before tax related fees		590,673	556,487
<i>Adjustments for:</i>			
Depreciation of property, plant and equipment	12	326,877	339,782
Amortisation of intangible assets	13	191,462	191,459
Depreciation of right-of-use assets	14	112,164	103,740
Provision for employees' end of service benefit	22.1	14,651	13,088
Expected credit losses	15	23,696	43,245
Finance costs		42,396	29,075
Other financing costs	8	35,206	19,270
Other income	9	(12,903)	(6,228)
<i>Change in operating assets and liabilities</i>			
Decrease / (increase) in inventories		4,294	(3,494)
Decrease / (increase) in contract costs		4,241	(8,322)
Decrease / (increase) in trade and other receivables		112,053	(360,263)
(Decrease) / increase in provisions		(9,273)	3,333
(Decrease) / increase in trade and other payables		(68,110)	198,085
<b>Cash generated from operations</b>		<b>1,367,427</b>	<b>1,119,257</b>
Tax related fees paid		(56,478)	(32,824)
Finance costs paid		(41,934)	(27,063)
Other income received		1,245	554
<b>Net cash flows from operating activities</b>		<b>1,270,260</b>	<b>1,059,924</b>
<b>Investing activities</b>			
Purchase of property, plant and equipment	12	(376,433)	(587,134)
Purchase of intangible assets	18.2	(105,705)	(104,380)
Acquisition of a subsidiary, net of cash acquired	25	(3,584)	-
Advance paid for indefeasible right of use		(19,651)	(19,769)
<b>Net cash flows used in investing activities</b>		<b>(505,373)</b>	<b>(711,283)</b>
<b>Financing activities</b>			
Proceeds from loans and borrowings		450,000	310,000
Repayment of loans and borrowings		(740,000)	(305,000)
Dividend paid	23.2	(419,541)	(250,493)
Payment of lease liabilities	14	(112,331)	(105,886)
Movement in restricted bank accounts		(3,159)	(3,127)
<b>Net cash flows used in financing activities</b>		<b>(825,031)</b>	<b>(354,506)</b>
<b>Net decrease in cash and cash equivalents</b>		<b>(60,144)</b>	<b>(5,865)</b>
Cash and cash equivalents at the beginning of the year		164,678	170,543
<b>Cash and cash equivalents at the end of the year</b>	18	<b>104,534</b>	<b>164,678</b>

This statement has been prepared by the Group and stamped by the Auditor for identification purposes only.

The accompanying notes 1 to 32 form an integral part of these consolidated financial statements.





## 1 INCORPORATION AND PRINCIPAL ACTIVITIES

Vodafone Qatar P.Q.S.C. (the “Company”) is registered as a Qatari Shareholding Company for a twenty-five-year period (which may be extended by a resolution passed at a General Assembly) under Qatar Commercial Companies Law. The Company was registered with the Commercial Register of the Ministry of Economy and Commerce on 23 June 2008 under Commercial Registration No: 39656. The shares of the Company are listed on the Qatar Stock Exchange.

The Company is licensed by the Communications Regulatory Authority (CRA) to provide both fixed and mobile telecommunications services in the State of Qatar. The conduct and activities of the Company are primarily regulated by the CRA pursuant to Law No. 34 of 2006 (Telecommunications Law), the terms of its mobile and fixed licences and applicable regulations.

The Company is engaged in providing cellular mobile telecommunication services, fixed line and broadband services and selling related equipment and accessories. The Company is controlled by Vodafone and Qatar Foundation L.L.C. (a fully owned subsidiary of Qatar Foundation for Education, Science and Community Development). The Company’s head office is located in Doha, State of Qatar and its registered address is P.O. Box 27727, Msheireb Downtown, Doha, State of Qatar.

The Company has a cooperation agreement with Vodafone Sales & Services Limited, a company registered in United Kingdom. In accordance with the agreement, the Company has rights to receive the benefit of Vodafone Group’s brand, products, services, expertise and technical knowledge.

As at the current and comparative reporting date, the Company has the following subsidiaries, which together with the Company constitutes the “Group”:

Subsidiary companies	Location	Nature of business	The Company shareholding percentage as at 31 December	
			2023	2022
Infinity Solutions LLC	Qatar	Operational and administrative services	100%	100%
Infinity Payment Solutions W.L.L	Qatar	Electronic payment services	100%	100%
Allied Advertising Group W.L.L (i)	Qatar	Advertising and sales promotion	100%	-
Infinity Fintech Ventures L.L.C (ii)	Qatar	Investment company	100%	-
Infinity Global Services L.L.C (ii)	Qatar	Investment company	100%	-

(i) Effective from 23 August 2023, the Group have gained control over Allied Advertising Group W.L.L (the ‘acquiree’) by acquiring 100% of the shares (note 25). The acquiree is a company registered with Qatar Commercial Law No. 11 of 2015 as a company with limited liability, and manages the ‘MyBook’ digital platform (note 25).

(ii) During the year, the Company incorporated two Special purpose fully owned subsidiaries, Infinity Fintech Ventures L.L.C, and Infinity Global Services L.L.C under Qatar Financial Centre “QFC”. The authorised share capital of these subsidiaries is QR 10,000 each. These subsidiaries have not yet commenced the operation.



## 2 BASIS OF PREPARATION

### Statement of compliance

These consolidated financial statements are prepared in accordance with IFRS Accounting Standards as issued by the International Accounting Standards Board (IASB).

### Accounting convention

These consolidated financial statements are prepared on a historical cost basis.

### Functional and presentation currency

These consolidated financial statements are presented in Qatari Riyals, which is the Group's functional and presentation currency. All the financial information presented in these consolidated financial statements has been rounded off to the nearest thousand (QR'000) except where otherwise indicated.

### Use of estimates and judgments

The preparation of consolidated financial statements in conformity with IFRS Accounting Standards requires management to make judgements and estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements and reported amounts of revenue and expenses during the reporting year. The Group's judgments and critical accounting estimates see "Critical accounting judgments and key sources of estimation uncertainty" under note 28 of these consolidated financial statements. Actual results could differ from those estimates. The estimates and underlying assumptions are reviewed on an ongoing basis and are consistent with the Group's risk management. Revisions to accounting estimates are recognised prospectively.

## 3 MATERIAL ACCOUNTING POLICIES

The Group has consistently applied the following accounting policies to all periods presented in these consolidated financial statements.

In addition, the Group adopted *Disclosure of Accounting Policies (Amendments to IAS 1 and IFRS Practice Statement 2)* from 1 January 2023. The amendments require the disclosure of 'material', rather than 'significant', accounting policies. Although the amendments did not result in any changes to the accounting policies themselves, they impacted the accounting policy information disclosed in note 29.

The amendments also provide guidance on the application of materiality to disclosure of accounting policies, assisting entities to provide useful, entity-specific accounting policy information that users need to understand other information in these consolidated financial statements. Management reviewed the accounting policies and made updates to the information disclosed in these consolidated financial statements.

Refer note 29 for application of new and revised International Financial Reporting Standards (IFRS) these Consolidated financial statements.

### Basis of consolidation

These consolidated financial statements include the financial statements of the Company and its Subsidiaries.

#### a. Business combinations

The acquisition of subsidiaries is accounted for using the acquisition method. Purchase consideration is measured as the aggregate of the fair value, at the date of exchange, of the assets given, equity instruments issued, and liabilities incurred or assumed. The acquiree's identifiable assets and liabilities that meet the conditions for recognition under IFRS 3 Business Combinations are recognized at their fair value at the acquisition date. Acquisition-related costs are recognised in the consolidated statement of income as incurred.

The consideration transferred in the acquisition is generally measured at fair value, as are the identifiable net assets acquired. Any goodwill that arises is tested annually for impairment. Any gain on a bargain purchases is recognized in consolidated statement of income immediately.

#### b. Subsidiaries

Subsidiaries are all entities over which the Company has control. Control is achieved when they Company:

- has power over the investee;
- is exposed to, or has rights to, variable returns from its involvement with the investee; and
- has the ability to use its power to affect returns.

**3 MATERIAL ACCOUNTING POLICIES (CONTINUED)**

The financial statements of subsidiaries are included in the consolidated financial statements from the date on which the control commences until the date on which the control ceases. The Company reassesses whether or not it controls a subsidiary if facts and circumstances indicate that there are changes to one or more of the three elements of control listed above.

**c. Changes in ownership interest**

When the Company ceases to consolidate or equity account for an investment because of a loss of control, joint control or significant influence, any retained interest in the entity is remeasured to its fair value with the change in carrying amount recognized in statement of income. This fair value becomes the initial carrying amount for the purposes of subsequently accounting for the retained interest as an associate, joint venture or financial asset.

**d. Transactions eliminated on consolidation**

Intercompany transactions, balances and unrealised gains on transactions between Group companies are eliminated upon consolidation. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the transferred asset. Accounting policies of the subsidiaries are consistent with the policies adopted by the Company.

**e. Non-controlling interest ("NCI")**

If the subsidiary is not fully owned, non-controlling interests in the results and equity of the subsidiary are shown separately in the consolidated statement of income, consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of financial position respectively.

**Revenue recognition**

The Group recognises revenue from providing the following telecommunication services: access charges, airtime, data usage, messaging, interconnect fees, data broadband, IPTV service, installation and configuration, information provision, connection fees and equipment sales and management.

Revenue is measured based on the consideration to which the Group expects to be entitled in a contract with a customer and excludes amounts collected on behalf of third parties. The Group recognises revenue when it transfers control of a product or service to a customer.

Management considers recognizing revenue over time, if one of the following criteria is met, otherwise revenue will be recognized at a point in time:

- a) the customer simultaneously receives and consumes the benefits provided by the Group's performance as the Group performs;
- b) the Group's performance creates or enhances an asset that the customer controls as the asset is created or enhanced; or
- c) the Group's performance does not create an asset with an alternative use to the entity and the entity has an enforceable right to payment for performance completed to date.

***Stand-alone selling prices***

The stand-alone selling prices are determined based on the observable price at which the Group sells the products and services on a standalone basis. For items that are not sold separately (e.g. one off complex sale of equipment and installation projects) the Group estimates standalone selling prices using other methods (i.e. adjusted market assessment approach, cost plus margin approach or residual approach).

**3 MATERIAL ACCOUNTING POLICIES (CONTINUED)****Revenue recognition (Continued)***Significant financing component*

The Group has decided to recognize financing income at appropriate annual rate over the contract period and total transaction price excluding financing component is recognized when equipment and services are delivered to customer.

*Revenue from mobile services*

Revenue from access charges, airtime usage and messaging by contract customers is recognised as services are performed, with unbilled revenue resulting from services already provided accrued at the end of each period and unearned revenue from services to be provided in future periods deferred. Revenue from the sale of prepaid credit is deferred until such time as the customer uses the airtime, or the credit expires. Revenue from data services and information provision is recognised when the Group has performed the related service and, depending on the nature of the service, is recognised either at the gross amount billed to the customer or the amount receivable by the Group as commission for facilitating the service. Revenue from interconnect fees is recognised at the time the services are performed. The Group has offerings where it provides customers with additional content, such as music and video streaming and SMS services, as Value-Added Services (VAS). On this type of service, the Group determines whether they are acting as a principal and accordingly recognizes gross revenue if it is a principal, and net revenue if it is an agent.

*Sale of equipment, related services and accessories*

The Group sells equipment and accessories both to the wholesale market and directly to customers through its own retail outlets. Sales-related warranties associated with goods cannot be purchased separately and they serve as an assurance that the products sold comply with agreed-upon specifications. Accordingly, the Group accounts for warranties in accordance with IAS 37 *Provisions, Contingent Liabilities and Contingent Assets*.

For sale of equipment to the wholesale market, revenue is recognised when control of the goods has transferred, being when the goods have been delivered to the wholesaler's specific location (delivery). Following delivery, the wholesaler has full discretion over the manner of distribution and price to sell the goods, has the primary responsibility when selling the goods and bears the risks of obsolescence and loss in relation to the goods. A receivable is recognised by the Group when the goods are delivered to the wholesaler as this represents the point in time at which the right to consideration becomes unconditional, as only the passage of time is required before payment is due.

For sales of equipment to retail customers, revenue is recognised when control of the goods is transferred, being at the point the customer purchases the goods at the retail outlet. Payment of the transaction price is due immediately at the point the customer purchases the equipment.

Sale of equipment involving provision of the related installation, configuration, and maintenance where the performance obligations are satisfied over time and where there is no uncertainty as to measurement or collectability of consideration is recognized by reference to the stages of completion.

Under the Group's standard contract terms, customers have a right of return within 7 days. The Group uses its accumulated historical experience to estimate the number of returns on a portfolio level using the expected value method. It is considered highly probable that a significant reversal in the cumulative revenue recognised will not occur given the consistent level of immaterial returns over previous years.

*Fixed line services*

The Group offers fixed services which normally include installation and configuration services, internet connectivity, television, and telephony services. Fixed service revenue is recognized over the contract period.



**3 MATERIAL ACCOUNTING POLICIES (CONTINUED)****Interconnection and other direct expenses**

Interconnection and other expenses include interconnection charges, commissions and dealer charges, regulatory costs, cost of equipment sold, and other direct and access costs.

*Interconnection and roaming costs*

Costs of network interconnection and roaming with other domestic and international telecommunications operators are recognised in the consolidated statement of income on an accrual basis based on the actual recorded traffic usage.

*Commissions and dealer costs*

Intermediaries are given cash incentives by the Group to connect new customers, upgrade existing customers, bill payments and distribution of recharge cards. These cash incentives are recognised in consolidated statement of income on an accrual basis, except for commission related to the acquisition of new customers is capitalised and amortised over the average customer retention period.

*Regulatory costs*

The annual license fee, spectrum charges and numbering charges are accrued as other operational expenses based on the terms of the License Fee Agreement and relevant applicable regulatory framework issued by the CRA.

**Leases – as a lessee**

The Group leases various exchange and network assets, buildings, offices and duct access. Rental contracts are typically made for fixed periods of 5-10 years but may have extension options. Lease terms are negotiated on an individual basis and contain a wide range of different terms and conditions. The lease agreements do not impose any covenants and leased assets are not used as security for borrowing purposes.

The Group assesses whether contract is or contains a lease, at inception of the contract. The Group recognises a right-of-use asset and a corresponding lease liability with respect to all lease arrangements in which it is the lessee, except for certain short-term leases (defined as leases with a lease term of 12 months or less) and leases of low value assets. For these leases, the Group recognises the lease payments as an operating expense on a straight-line basis over the term of the lease unless another systematic basis is more representative of the time pattern in which economic benefits from the leased assets are consumed.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, the Group uses its incremental borrowing rate.

Lease payments included in the measurement of the lease liability comprise:

- fixed lease payments (including in-substance fixed payments), less any lease incentives;
- variable lease payments that depend on an index or rate, initially measured using the index or rate at the commencement date;
- the amount expected to be payable by the lessee under residual value guarantees;
- the exercise price of purchase options, if the lessee is reasonably certain to exercise the options; and
- lease payments in an optional renewal period if the Group is reasonably certain to exercise an extension option, and penalties for early termination of lease if the Group is reasonably certain for early termination early.

The lease liability is presented as a separate line item in the consolidated statement of financial position.

The lease liability is subsequently measured by increasing the carrying amount to reflect interest on the lease liability (using effective interest method) and by reducing the carrying amount to reflect the lease payments made.



### 3 MATERIAL ACCOUNTING POLICIES (CONTINUED)

#### Leases – as a lessee (Continued)

The Group remeasures the lease liability (and makes a corresponding adjustment to the related right-of-use asset) whenever:

- the lease term has changed or there is a change in the assessment of exercise of a purchase option, or renewal /termination option, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate.
- the lease payments change due to changes in an index or rate or a change in expected payment under a guaranteed residual value, in which cases the lease liability is remeasured by discounting the revised lease payments using the initial discount rate (unless the lease payments change is due to a change in a floating interest rate, in which case a revised discount rate is used).
- a lease contract is modified and the lease modification is not accounted for as a separate lease, in which case the lease liability is remeasured by discounting the revised lease payments using a revised discount rate.

The right-of-use assets are depreciated over the shorter period of lease term and useful life of the underlying asset. If a lease transfers ownership of the underlying asset or the cost of the right-of-use of asset reflects that the Group expects to exercise a purchase option, the related right-of-use asset is depreciated over the useful life of the underlying asset. The depreciation starts at the commencement date of the lease.

The right-of-use of assets are presented as a separate line in the consolidated statement of financial position.

The Group applies IAS 36 to determine whether a right-of-use asset is impaired and accounts for an identified impairment loss as described in the 'Impairment of non-financial assets' policy.

Variable rents that do not depend on an index or rate are not included in the measurement of the lease liability and the right-of-use asset. The expenses are recognised in the period in which the event or condition triggers that those payments occurs and are included in the consolidated statement of income.

As a practical expedient, IFRS16 permits a lessee not to separate non-lease components, and instead account for any lease and associated non-lease components as a single arrangement. The Group has used this practical expedient.

#### Foreign currencies

Transactions in foreign currencies are initially recorded by the Group at the currency rate prevailing at the date of the transaction. Any differences on settlement of the transaction are immediately recognised in the consolidated statement of income. Monetary assets and liabilities denominated in foreign currencies are retranslated at the functional currency spot rate of exchange ruling at the end of the reporting period. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at reporting period-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the consolidated statement of income.

#### Income tax

As per Income Tax Law No. 24 of 2018, corporate income tax is levied on companies that are not wholly owned by Qataris, based on the net profit of the company. As per the provisions of the law, the Company is not subject to corporate income tax being listed entity on Qatar Stock Exchange. However the Company's subsidiaries are subject to income tax rate of 10% of the net profit in accordance with the Qatar financial centre and Qatar income tax law, (up to the effective ultimate non – Qatari shareholding in the subsidiary).



### 3 MATERIAL ACCOUNTING POLICIES (CONTINUED)

#### Property, plant and equipment

##### *Recognition and measurement*

Property, plant and equipment are stated at cost less accumulated depreciation and accumulated impairment losses (if any). Assets in the course of construction are carried at cost, less any recognised impairment losses.

The cost of property, plant and equipment includes directly attributable incremental costs incurred in their acquisition and installation. The costs of self-constructed assets include the cost of materials and direct labour, any other costs directly attributable for bringing the assets to a working condition for their intended use, capitalised borrowing costs and estimated discounted costs for dismantling and restoration of the sites, where the Group has an obligation to restore the sites.

Any gain or loss on disposal of an item of property, plant and equipment is recognised in the consolidated statement of income.

##### *Depreciation*

Depreciation of these assets commences when the assets are ready for use as intended by the management. Depreciation is charged so as to write off the cost of assets less residual value, other than assets under construction, over their estimated useful lives using the straight-line method as follows:

Network and equipment	2 - 25 years
Furniture and fixtures	5 years
Vehicles	5 years

##### *Derecognition*

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its use or disposal. The gain or loss arising on the disposal or retirement of an item of property, plant and equipment is determined as the difference between the sales proceeds and the carrying amount of the asset and is recognised in the consolidated statement of income.

##### *Capital work in progress*

Capital work-in-progress is transferred to the related property, plant and equipment or intangible assets when the construction or installation and related activities necessary to prepare the property, plant and equipment or intangible assets for their intended use have been completed, and related assets are ready for operational use.

#### Intangible assets

##### a. Recognition and measurement

Identifiable intangible assets are recognised when the Group controls the asset, it is probable that future economic benefits will flow to the Group and the cost of the asset can be reliably measured. Intangible assets include license fees, software and indefeasible rights of use ("IRU"). Intangible assets with finite useful lives are subsequently carried at cost less accumulated amortisation and impairment loss, if any.

##### *License*

Licences are stated at cost less accumulated amortisation. The amortisation period is determined primarily by reference to the unexpired licence period, the conditions for the licence renewal and whether licences are dependent on specific technologies. Amortisation is charged to the consolidated statement of income on a straight-line basis over the estimated useful lives from the commencement of service of the network.

##### *Indefeasible rights of use ("IRU")*

IRUs correspond to the right to use a portion of the capacity of a terrestrial or submarine transmission cable granted for a fixed period. IRUs are recognised at cost as an intangible asset when the Group has the indefeasible right to use a specific asset, or dedicated wavelengths on specific cables, and the duration of the right is for the major part of the underlying asset's economic life. IRU's are considered as intangible assets with finite lives based on the contractual period/term.



### 3 MATERIAL ACCOUNTING POLICIES (CONTINUED)

#### Intangible assets (Continued)

##### a. Recognition and measurement(Continued)

###### *Other finite lived intangible assets (including software)*

Intangible assets with finite lives are stated at acquisition or development cost, less accumulated amortisation. The amortisation period and method is reviewed at least annually. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset is accounted for by changing the amortisation period or method, as appropriate, and are treated as changes in accounting estimates. The amortisation expense on intangible assets with finite lives is recognised in consolidated statement of income on a straight-line basis (2 to 5 years).

###### *Research and development*

Expenditure on research activities is recognised in the consolidated statement of income.

Development expenditure is capitalised only if the expenditure can be measured reliably, the product or process is technically and commercially feasible, future economic benefits are probable and the Group intends to and has sufficient resources to complete development and to use or sell the asset. Otherwise, it is recognised in the consolidated statement of income as incurred. Subsequent to initial recognition, development expenditure is measured at cost less accumulated amortisation and any accumulated impairment losses.

##### b. Subsequent expenditure

Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure, including expenditure on internally generated goodwill and brands, is recognised in the consolidated statement of income.

##### c. Amortisation

Amortisation is calculated to write off the cost of intangible assets less their estimated residual values under the straight-line method over their estimated useful lives, and is generally recognised in the consolidated statement of income.

The estimated useful lives for current and comparative period are as follows:

License mobile	60 years
License fixed line	25 years
Software	3-5 year
Indefeasible right to use	15-20 years

Amortisation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

#### Impairment of non-financial assets

At the end of each reporting period, the Group reviews the carrying amounts of its non-financial assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent, if any, of the impairment loss. Recoverable amount is the higher of value in use and fair value less cost of disposal. Where it is not possible to estimate the recoverable amount of an individual asset, the Group estimates the recoverable amount of the cash-generating unit to which the asset belongs.

If the recoverable amount of an asset or cash-generating unit is estimated to be less than its carrying amount, the carrying amount of the asset or cash-generating unit is reduced to its recoverable amount. An impairment loss is recognised immediately in the consolidated statement of income.

Where an impairment loss subsequently reverses, the carrying amount of the asset or cash-generating unit is increased to the revised estimate of its recoverable amount, not to exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset or cash-generating unit in prior periods. A reversal of an impairment loss is recognised immediately in the consolidated statement of income.

**3 MATERIAL ACCOUNTING POLICIES (CONTINUED)****Inventories**

Inventory is stated at the lower of cost and net realisable value. Cost is determined on the basis of weighted average cost and comprises direct materials cost and, where applicable, direct labour cost and those overheads that have been incurred in bringing the inventories to their present location and condition.

Net realisable value is based on estimated selling price less any further costs expected to be incurred to completion and disposal.

**Provisions***Employees' end of service benefits*

The Group provides end of service benefits to its employees. The entitlement to these benefits is based upon the employees' final salary and length of service, subject to the completion of a minimum service period of one year, calculated under the provisions of Qatar Labour Law and is payable upon resignation or termination of the employee. The expected costs of these benefits are accrued over the period of employment.

Under Law No. 24 of 2002 on Retirement and Pension, the Group is required to make contributions to a Government fund scheme for Qatari employees calculated as a percentage of the Qatari employees' salaries. The Group's obligations are limited to these contributions, which are expensed when due.

*Asset retirement obligations*

In the course of the Group's activities, a number of sites and other assets are expected to be restored and costs are expected to be incurred in relation to the asset decommissioning after eight years (of initial recognition of asset). Provisions related to decommissioning of assets are determined by discounting the expected future cash flows at a rate that reflects current market assessments of the time value of money and the risks specific to the liability, with the same corresponding amount added to the asset. The unwinding of the discount is recognised as finance cost.

*Other Provisions*

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that the Group will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the reporting date, taking into account the risks and uncertainties surrounding the obligation.

**Financial Instruments****Non-derivative financial instruments**

Financial assets and financial liabilities are recognised on the Group's consolidated statement of financial position when the Group becomes a party to the contractual provisions of the instrument.

A financial asset (unless it is a trade receivable without a significant financing component) or financial liability is initially measured at fair value plus or minus, for an item not at FVTPL, transaction costs that are directly attributable to its acquisition or issue. A trade receivable without a significant financing component is initially measured at the transaction price.

**Financial assets**

All regular way purchases or sales of financial assets are recognised and derecognised on a trade date basis. Regular way purchases or sales are purchases or sales of financial assets that require delivery of assets within the time frame established by regulation or convention in the marketplace. All recognised financial assets are measured subsequently in their entirety at either amortised cost or fair value, depending on the classification of the financial assets.

**3 MATERIAL ACCOUNTING POLICIES (CONTINUED)****Financial Instruments (Continued)****Financial assets (Continued)***Classification and subsequent measurement of financial assets*

- (i) Debt instruments designated at amortised cost.

Debt instruments that meet the following conditions are measured subsequently at amortised cost:

- the financial asset is held within a business model whose objective is to hold financial assets in order to collect contractual cash flows; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

- (ii) Debt instrument designated at other comprehensive income.

Debt instruments that meet the following conditions are measured subsequently at fair value through other comprehensive income (FVTOCI):

- the financial asset is held within a business model whose objective is achieved by both collecting contractual cash flows and selling the financial assets; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

By default, all other financial assets are measured subsequently at fair value through profit or loss (FVTPL).

Despite the foregoing, the Group may make the following irrevocable election/designation at initial recognition of a financial asset:

- the Group may irrevocably elect to present subsequent changes in fair value of an equity investment in other comprehensive income if certain criteria are met; and
- the Group may irrevocably designate a debt investment that meets the amortised cost or FVTOCI criteria as measured at FVTPL if doing so eliminates or significantly reduces an accounting mismatch.

For financial instruments other than purchased or originated credit-impaired financial assets (i.e. assets that are credit-impaired on initial recognition), the effective interest rate is the rate that exactly discounts estimated future cash receipts (including all fees and points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) excluding expected credit losses, through the expected life of the debt instrument, or, where appropriate, a shorter period, to the gross carrying amount of the debt instrument on initial recognition.

For purchased or originated credit-impaired financial assets, a credit-adjusted effective interest rate is calculated by discounting the estimated future cash flows, including expected credit losses, to the amortised cost of the debt instrument on initial recognition.

*Amortised cost and effective interest rate method*

The amortised cost of a financial asset is the amount at which the financial asset is measured at initial recognition minus the principal repayments, plus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount, adjusted for any loss allowance. The gross carrying amount of a financial asset is the amortised cost of a financial asset before adjusting for any loss allowance.

The effective interest method is a method of calculating the amortised cost of a debt instrument and of allocating interest income over the relevant period.

**3 MATERIAL ACCOUNTING POLICIES (CONTINUED)****Financial Instruments (Continued)****Financial assets (Continued)**

Interest income is recognised using the effective interest method for debt instruments measured subsequently at amortised cost and at FVTOCI. For financial instruments other than purchased or originated credit-impaired financial assets, interest income is calculated by applying the effective interest rate to the gross carrying amount of a financial asset, except for financial assets that have subsequently become credit-impaired (see below). For financial assets that have subsequently become credit-impaired, interest income is recognised by applying the effective interest rate to the amortised cost of the financial asset. If, in subsequent reporting periods, the credit risk on the credit-impaired financial instrument improves so that the financial asset is no longer credit-impaired, interest income is recognised by applying the effective interest rate to the gross carrying amount of the financial asset.

For purchased or originated credit-impaired financial assets, the Group recognises interest income by applying the credit-adjusted effective interest rate to the amortised cost of the financial asset from initial recognition. The calculation does not revert to the gross basis even if the credit risk of the financial asset subsequently improves so that the financial asset is no longer credit impaired.

Financial assets recognised by the Group include:

*Trade receivables*

Trade receivables normally do not carry any interest and are stated at their nominal value as reduced by appropriate allowances for estimated irrecoverable amounts. Estimated irrecoverable amounts are based on the ageing of the receivable balances, historical experience or when the counterparty has been placed under liquidation or entered into bankruptcy proceedings.

Individual trade receivables are provided as per Expected Credit Loss ("ECL") policy and written off when management deems them not to be collectible based on above mentioned criteria.

*Cash and cash equivalents*

Cash and cash equivalents comprise cash on hand, bank balances and short-term deposits (e.g. Mudaraba) that are readily convertible to a known amount of cash with the original maturity of three months or less and are subject to an insignificant risk of change in value.

*Derecognition of financial assets*

A financial asset (or, where applicable a part of a financial asset or part of a group of similar financial assets) is derecognised where:

- the contractual rights to receive cash flows from the asset have expired;
- the Group retains the right to receive cash flows from the asset, but has assumed an obligation to pay them in full without material delay to a third party under a 'pass-through' arrangement; or
- the Group has transferred its rights to receive cash flows from the asset and either (a) has transferred substantially all the risks and rewards of the asset, or (b) has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.



### 3 MATERIAL ACCOUNTING POLICIES (CONTINUED)

#### Financial Instruments (Continued)

##### Impairment of financial assets

The Group recognises loss allowances for Expected Credit Loss (ECL) on financial assets measured at amortised cost.

The Group measures loss allowance either at an amount equal to:

- Lifetime ECL, which are those ECL that result from all possible default events over the expected life of a financial instruments; or
- 12-months ECL, which includes the portion of ECL that results from default events that are possible within the 12 months after the reporting date (or a shorter period if the expected life of the instrument is less than 12 months).

For the financial assets, except for the cash at bank, the Group applied the simplified approach to measuring ECL which recognises the lifetime ECL of these assets that reflect an increased credit risk.

The maximum period considered when estimating ECL is the maximum contractual period over which the Group is exposed to credit risk.

When determining whether the credit risk of a financial asset has increased significantly since initial recognition and when estimating ECL, the Group considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis based on the Group's historical experience and informed credit assessment and including forward looking information.

Loss allowances on bank balances are always measured at an amount equal to 12-months ECL. The Group considers bank balances and term deposit receipts to have a low risk level when their credit risk rating is equivalent to the globally understood definition of "investment grade".

##### *Measurement of ECL*

ECL are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Group expects to receive). ECL are discounted at the effective interest rate of the financial asset.

##### *Credit-impaired financial assets*

At each reporting date, the Group assesses whether financial assets carried at amortised cost are credit impaired. A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable data:

- significant financial difficulty of the borrower or issuer;
- a breach of contract such as a default or being more than 90 days past due; or
- it is probable that the borrower will enter bankruptcy or other financial reorganization.

##### *Presentation of impairment*

Provision for impairment of trade receivables is deducted from gross carrying value of trade receivables and impairment losses relating to trade receivables are separately presented in the consolidated statement of income.



**3 MATERIAL ACCOUNTING POLICIES (CONTINUED)****Financial liabilities**

Financial liabilities are recognised initially at fair value and, in the case of loans and borrowings and payables, net of directly attributable transaction costs. The Group's financial liabilities include trade and other payables, loans and borrowings and lease liabilities.

*Financial liabilities measured subsequently at amortised cost*

Financial liabilities that are not (i) contingent consideration of an acquirer in a business combination, (ii) held-for-trading, or (iii) designated as at FVTPL, are measured subsequently at amortised cost using the effective interest method.

The effective interest method is a method of calculating the amortised cost of a financial liability and of allocating interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments (including all fees and points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the financial liability, or (where appropriate) a shorter period, to the amortised cost of a financial liability.

*Foreign exchange gains and losses*

For financial liabilities that are denominated in a foreign currency and are measured at amortised cost at the end of each reporting period, the foreign exchange gains and losses are determined based on the amortised cost of the instruments. Foreign exchange gains and losses on financial liabilities that are not part of a designated hedging relationship are recognised in consolidated statement of income. For those which are designated as a hedging instrument for a hedge of foreign currency risk, foreign exchange gains and losses are recognised in other comprehensive income and accumulated in a separate component of equity.

The fair value of financial liabilities denominated in a foreign currency is determined in that foreign currency and translated at the spot rate at the end of the reporting period. For financial liabilities that are measured as at FVTPL, the foreign exchange component forms part of the fair value gains or losses and is recognised in statement of income for financial liabilities that are not part of a designated hedging relationship.

*Derecognition of financial liabilities*

A financial liability is derecognised when the obligation under the liability is discharged or cancelled or expires. Where an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognised in the consolidated statement of income.

**Offsetting**

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the Group currently has a legally enforceable right to set off the amounts and it intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

**Share capital**

Ordinary shares issued by the Company are classified as equity.

**Dividend on ordinary share capital**

Dividend distributions to the Group's shareholders are recognised as a liability in the consolidated financial statements in the period in which the dividend is approved by the shareholders. Dividend for the year that is approved after the consolidated statement of financial position date is dealt with as a non-adjusting event after the balance sheet date.



**3 MATERIAL ACCOUNTING POLICIES (CONTINUED)**

**Events after the reporting date**

The consolidated financial statements are adjusted to reflect events that occurred between the reporting date and the date when the consolidated financial statements are authorised for issue, provided they give evidence of conditions that existed at the reporting date. Any post year-end events that are non-adjusting events are disclosed in the consolidated financial statements when material.

**4 SEGMENT REPORTING**

Operating segments are components that engage in business activities that may earn revenues or incur expenses, whose operating results are regularly reviewed by the Chief Operating Decision Maker (CODM), and for which discrete financial information is available. The CODM is the person or group of persons who allocates resources and assesses the performance of the components. For the Group, the functions of the CODM are performed by the Board of Directors.

The Group's total costs, assets and liabilities have not been identified to any of the operating segments as the majority of the total costs, operating assets and liabilities are fully integrated between consumer and enterprise segments. The Group believes that it is not practical to segregate and provide segment allocation relating to total costs, assets and liabilities between operating segments.

The Group only operates in the State of Qatar and is therefore viewed to operate in one geographical area. The operating segments that are regularly reported to the CODM are Consumer and Enterprise & others. This is the measure reported to the Group's CODM for the purpose of resource allocation and assessment of segment performance. Set out below is the information regarding Group's operating segments in accordance with IFRS 8 Operating Segments:



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For the year ended 31 December 2023

4 SEGMENT REPORTING (CONTINUED)

	2023		2022	
	Consumer	Enterprise & others QR'000	Consumer	Enterprise & others QR'000
<b>Segment revenue</b>				
Timing of revenue recognition:				
Over time	1,595,228	1,245,955	1,648,504	1,248,901
Point in time	-	269,636	-	168,456
	<b>1,595,228</b>	<b>1,515,591</b>	<b>1,648,504</b>	<b>1,417,357</b>
<b>Unallocated costs</b>				
Interconnection and other direct expenses		(1,052,955)		(1,024,660)
Network and other operational expenses		(464,951)		(495,474)
Employee salaries and benefits		(283,342)		(268,897)
Depreciation and amortisation		(630,503)		(634,981)
Expected credit losses		(23,696)		(43,245)
Finance costs		(42,396)		(29,075)
Other financing costs		(35,206)		(19,270)
Other income		12,903		6,228
<b>Profit before tax related fees</b>		<b>590,673</b>		<b>556,487</b>
Tax related fees		(50,629)		(54,107)
<b>Profit for the year</b>		<b>540,044</b>		<b>502,380</b>


**5 REVENUES**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Revenue from post-paid mobile services	1,296,079	1,302,054
Revenue from broadband, roaming, wholesale and managed services	948,111	718,845
Revenue from pre-paid mobile services	519,861	596,022
Sale of equipment, related services and accessories	<u>346,768</u>	<u>448,940</u>
	<u><b>3,110,819</b></u>	<u><b>3,065,861</b></u>

The Group derives its revenue from contracts with customers for the transfer of goods and services over time and at a point in time in the following major product lines:

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
<b>Disaggregation of revenue – over time</b>		
Post-paid mobile services	1,296,079	1,302,054
Pre-paid mobile services	519,861	596,022
Revenue from broadband, roaming, wholesale and managed services	946,866	718,795
Sale of equipment, related services and accessories	<u>78,377</u>	<u>280,534</u>
	<u><b>2,841,183</b></u>	<u><b>2,897,405</b></u>
<b>Disaggregation of revenue – at a point in time</b>		
Sale of equipment, related services and accessories	268,391	168,406
Revenue from broadband, roaming, wholesale and managed services	<u>1,245</u>	<u>50</u>
	<u><b>269,636</b></u>	<u><b>168,456</b></u>
<b>Total revenue</b>	<u><b>3,110,819</b></u>	<u><b>3,065,861</b></u>

Revenue is recognised over time as the services are provided. Transfer of control of the service is assessed based on the service performed.

The amount of revenue recognised in the year ended 31 December 2023 from performance obligations satisfied (or partially satisfied) in previous year is QR 100.4 million (2022: QR 122.4 million).

**6 INTERCONNECTION AND OTHER DIRECT EXPENSES**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Interconnection, managed services and roaming costs	504,596	366,789
Equipment and other direct costs	341,274	430,639
Commissions and dealers costs	143,810	162,902
Regulatory costs	<u>63,275</u>	<u>64,330</u>
	<u><b>1,052,955</b></u>	<u><b>1,024,660</b></u>



NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS  
For the year ended 31 December 2023

**7 NETWORK AND OTHER OPERATIONAL EXPENSES**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Other operational and network expenses <sup>(i)</sup>	435,011	457,744
Leased lines, capacity, and short-term leases	<u>29,940</u>	<u>37,730</u>
	<u>464,951</u>	<u>495,474</u>

(i) This includes auditor's remuneration of audit of financial statements related fees for an amount of QR 0.44 million (2022: QR 0.38 million) and services other than audit for an amount of QR 0.33 million (2022: QR 0.29 million).

**8 OTHER FINANCING COSTS**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Interest expense on lease liabilities (note 14)	20,832	13,033
Unwinding of asset retirement obligations (note 22.2)	2,990	2,566
Unwinding of discounted portion of liability	5,444	-
Others	<u>5,940</u>	<u>3,671</u>
	<u>35,206</u>	<u>19,270</u>

**9 OTHER INCOME**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Financing income (note 9.1)	6,939	5,346
Profit from Mudaraba	1,245	554
Others	<u>4,719</u>	<u>328</u>
	<u>12,903</u>	<u>6,228</u>

9.1 Financing income is recognized on long term receivables that have significant financing component at the rate mentioned in the agreement with the customer.

**10 TAX RELATED FEES**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Industry fees (note 10.1)	50,501	53,923
Current income tax	<u>128</u>	<u>184</u>
	<u>50,629</u>	<u>54,107</u>

10.1 In accordance with its operating licenses for Public Telecommunications Networks and Services granted in Qatar by Communications Regulatory Authority (CRA), the Company is liable to pay to the CRA an annual industry fee which is calculated at 12.5% of adjusted net profit from regulated activities, which is accounted for under IAS 12.

**11 BASIC AND DILUTED EARNINGS PER SHARE**

	<u>2023</u>	<u>2022</u>
Profit for the year (QR '000)	540,044	502,380
Weighted average number of ordinary shares (in thousands)	<u>4,227,000</u>	<u>4,227,000</u>
Basic and diluted earnings per share (QR)	<u>0.128</u>	<u>0.119</u>

There is no dilutive element and hence the basic and diluted shares are the same.



NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS  
For the year ended 31 December 2023

12 PROPERTY, PLANT AND EQUIPMENT

	Network and equipment QR'000	Furniture and fixtures QR'000	Vehicles QR'000	Assets under construction QR'000	Total QR'000
<b>Cost:</b>					
At 1 January 2022	3,454,744	308,234	390	149,097	3,912,465
Additions	40,454	1,593	774	544,313	587,134
Transfers	509,243	12,186	-	(521,429)	-
At 31 December 2022	4,004,441	322,013	1,164	171,981	4,499,599
Additions	7,348	1,917	1,337	365,831	376,433
Acquisition through business combinations (note 25)	-	19	-	-	19
Transfers	230,671	8,644	-	(239,315)	-
Write offs	(487,744)	(537)	-	-	(488,281)
<b>At 31 December 2023</b>	<b>3,754,716</b>	<b>332,056</b>	<b>2,501</b>	<b>298,497</b>	<b>4,387,770</b>
<b>Accumulated depreciation:</b>					
At 1 January 2022	2,046,327	228,463	137	-	2,274,927
Charge for the year	317,366	22,274	142	-	339,782
At 31 December 2022	2,363,693	250,737	279	-	2,614,709
Charge for the year	305,079	21,329	469	-	326,877
Write offs	(487,744)	(537)	-	-	(488,281)
<b>At 31 December 2023</b>	<b>2,181,028</b>	<b>271,529</b>	<b>748</b>	<b>-</b>	<b>2,453,305</b>
<b>Net book value:</b>					
At 31 December 2023	1,573,688	60,527	1,753	298,497	1,934,465
At 31 December 2022	1,640,748	71,276	885	171,981	1,884,890

**13 INTANGIBLE ASSETS**

	License	Software	Indefeasible right to use	Total
	QR'000	QR'000	QR'000	QR'000
<b>Cost:</b>				
At 1 January 2022	7,726,000	1,334,679	61,533	9,122,212
Additions	-	72,375	-	72,375
At 31 December 2022	7,726,000	1,407,054	61,533	9,194,587
Additions	-	173,739	-	173,739
Acquisition through business combination (note 25)	-	5,401	-	5,401
Write offs	-	(1,111,437)	(26)	(1,111,463)
<b>At 31 December 2023</b>	<b>7,726,000</b>	<b>474,757</b>	<b>61,507</b>	<b>8,262,264</b>
<b>Accumulated amortisation:</b>				
At 1 January 2022	3,828,950	1,101,995	22,474	4,953,419
Charge for the year	84,093	101,438	5,928	191,459
At 31 December 2022	3,913,043	1,203,433	28,402	5,144,878
Charge for the year	84,093	101,441	5,928	191,462
Write offs	-	(1,111,437)	(26)	(1,111,463)
<b>At 31 December 2023</b>	<b>3,997,136</b>	<b>193,437</b>	<b>34,304</b>	<b>4,224,877</b>
<b>Net book value:</b>				
<b>At 31 December 2023</b>	<b>3,728,864</b>	<b>281,320</b>	<b>27,203</b>	<b>4,037,387</b>
At 31 December 2022	3,812,957	203,621	33,131	4,049,709

13.1 The license mainly represents mobile license from CRA, which is valid till 2068.

13.2 The net book value of software includes software under development amounting to QR 19 million (2022: QR 19.8 million) which is not amortised.

**14 RIGHT-OF-USE ASSETS AND LEASE LIABILITIES**

The Group leases various exchange and network assets, buildings, offices and ducts. Rental contracts are typically for fixed periods of 5-10 years.

Below is the movement in right-of-use assets:

	2023	2022
	QR'000	QR'000
Balance at beginning of the year	429,538	291,185
Additions to right-of-use assets	115,332	68,114
Reassessment of lease term	-	173,979
Termination of leases	(4,107)	-
Depreciation charge for the year	(112,164)	(103,740)
<b>Balance at end of the year</b>	<b>428,599</b>	<b>429,538</b>


**14 RIGHT-OF-USE ASSETS AND LEASE LIABILITIES (CONTINUED)**

The recognised right-of-use assets relate to the following types of assets:

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Exchange and network assets	278,780	282,444
Buildings/ offices	97,148	106,604
Duct access	<u>52,671</u>	<u>40,490</u>
Total right-of-use assets	<u>428,599</u>	<u>429,538</u>

Below is the movement in lease liabilities:

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Balance at beginning of the year	456,390	311,972
New leases added during the year	115,332	68,114
Interest expense for the year	20,832	13,033
Reassessment of lease term	-	173,979
Termination of leases	(4,276)	-
Offsetting of balances	(4,552)	(4,822)
Paid during the year	<u>(112,331)</u>	<u>(105,886)</u>
Balance at end of the year	<u>471,395</u>	<u>456,390</u>

Presented in consolidated statement of financial position as:

Non-current lease liabilities	315,251	315,181
Current lease liabilities	<u>156,144</u>	<u>141,209</u>
	<u>471,395</u>	<u>456,390</u>

**15 TRADE AND OTHER RECEIVABLES**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
<b>Non-current assets:</b>		
Trade receivables (note 15.1)	197,285	235,346
Prepayments	30,253	42,815
Advances for indefeasible right of use	<u>39,420</u>	<u>19,769</u>
	<u>266,958</u>	<u>297,930</u>
<b>Current assets:</b>		
Trade receivables – net (note 15.2)	343,234	440,758
Contract assets (note 15.3)	49,219	34,898
Prepayments	29,625	26,733
Due from related parties (note 24)	16,428	12,664
Other receivables– net (note 15.2)	<u>5,468</u>	<u>2,378</u>
	<u>443,974</u>	<u>517,431</u>




**15 TRADE AND OTHER RECEIVABLES (CONTINUED)**

15.1 Trade receivables include financing income receivable amounting to QR 6.0 million (2022: QR 5.3 million).

15.2 Trade receivables and other receivables are net of the expected credit losses (ECL) amounting to QR 126.3 million (2022: QR 158.6 million).

No interest is charged on outstanding trade receivables except for certain receivables which are long term in nature. The Group measures the loss allowance for trade receivables component at an amount equal to lifetime ECL. The expected credit losses on trade receivables without significant financing component are estimated using a provision matrix by reference to past default experience of the debtor and an analysis of the debtor's current financial position, adjusted for factors that are specific to the debtors, general economic conditions of the industry in which the debtors operate and an assessment of both the current as well as the forecast direction of conditions at the reporting date. The receivables usually have settlement terms within 30- 90 days. The Group has recognised a loss allowance of 100% against all non-government receivables over 180 days past due because historical experience has indicated that recovery from these receivables are negligible.

The expected credit losses on trade receivables with significant financing component are estimated for lifetime ECL by reference to the debtor credit risk.

The Group writes off a trade receivable when there is information indicating that the debtor is in severe financial difficulty and there is no realistic prospect of recovery, e.g. when the debtor has been placed under liquidation or has entered into bankruptcy proceedings, or when the trade receivables are over two years past due, whichever occurs earlier.

**Measurement of the expected credit loss allowance**

The measurement of the expected credit loss allowance for financial assets measured at amortised cost is an area that requires the use of complex models and significant assumptions about future economic conditions and credit behaviour (e.g. the likelihood of customers defaulting and the resulting losses).

Elements of the ECL models that are considered accounting judgments and estimates include:

- development of ECL models, including the various formulas and choice of inputs
- determining the criteria if there has been a significant increase in credit risk, therefore allowances for financial assets should be measured on a lifetime ECL basis and the qualitative assessment
- the segmentation of financial assets when their ECL is assessed on a collective basis
- determination of associations between macroeconomic scenarios and, economic inputs, and their effect on probability of default (PDs), exposure at default (EADs) and loss given default (LGDs); and
- selection of forward-looking macroeconomic scenarios and their probability weightings, to derive the economic inputs into the ECL models.

It has been the Group's policy to regularly review its models in the context of actual loss experience and adjust when necessary.

The following table details the risk profile of trade receivables and other receivables based on the Group's provision matrix.

31 December 2023	Not Due	Up to 30 days	31 – 90 days	91–180 days	Above 180 days	Total
	QR'000	QR'000	QR'000	QR'000	QR'000	QR'000
Expected credit loss rate	0%	5%–9%	10%–66%	40%–83%	100%	
lifetime expected credit loss	320,433	113,339	58,836	46,244	133,464	<u>672,316</u>
Loss allowance	-	10,947	10,427	12,175	92,780	<u>126,329</u>


**15 TRADE AND OTHER RECEIVABLES (CONTINUED)**

31 December 2022	Note due	Up to 30 days	31– 90 days	91–180 days	Above 180 days	Total
	QR'000	QR'000	QR'000	QR'000	QR'000	QR'000
Expected credit loss rate	0%	5%–9%	10%–66%	40%–83%	100%	
lifetime expected credit loss	241,928	317,041	77,102	47,488	153,507	837,066
Loss allowance	-	11,739	11,730	11,308	123,807	158,584

There is no loss allowance provided against bank balances, contract asset and due from related parties as there is no material expected credit loss risk associated with these financial assets. The expected credit loss on government related trade receivables is capped at 5.2%.

The following table shows the movement in expected credit losses that was recognised against trade receivables and other receivables:

	2023	2022
	QR'000	QR'000
Balance at beginning of the year	158,584	111,185
Expected credit loss recognised during the year	23,696	43,245
Acquired through business combination	118	-
Collection from previously written off balances	4,359	4,154
Write offs during the year	(60,428)	-
Balance at end of the year	126,329	158,584

Information about the Group's exposure to credit and market risks, and impairment losses for trade receivables is included in note 26.

**15.3** Amounts relating to contract assets are balances earned but not yet billed to the customers. Any amount previously recognized as a contract asset is reclassified to trade receivables at the point at which it is invoiced to the customer.

Payment for telecommunication services is not due from the customer until the bill cycle is complete and therefore a contract asset is recognized over the period in which the telecommunication services are performed to represent the Group's right to consideration for the services transferred to date.

There were no impairment losses recognized on any contract asset in the reporting period (2022: QR Nil). The management of the Group always measures the loss allowance on amounts due from customers at an amount equal to lifetime ECL, taking into account the historical default experience and the future prospects.

**16 INVENTORIES**

	2023	2022
	QR'000	QR'000
Handsets	25,374	27,938
Scratch cards and accessories	8,554	10,284
	33,928	38,222



## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 December 2023

**16 INVENTORIES (CONTINUED)**

Inventory is reported net of allowance for obsolescence, an analysis of which is as follows:

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Balance at beginning of the year	6,277	4,570
Amounts charged to consolidated statement of income	1,274	1,789
Write offs during the year	<u>(369)</u>	<u>(82)</u>
Balance at end of the year	<u><u>7,182</u></u>	<u><u>6,277</u></u>

**17 CONTRACT COSTS**

Contract costs represent incremental customers acquisition cost amounting to QR 10.2 million (2022: QR 7 million) , incurred by the Group which are amortised over the customers' average retention period, and cost of unfulfilled performance obligation amount to QR 2.8 million (2022: QR 10.2 million ) which will be recognized in the consolidated statement of income upon completion as the respective performance obligation.

**18 CASH AND CASH EQUIVALENTS**

Cash and bank balances at the end of the financial year as shown in the consolidated statement of cash flows are as follows:

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Cash at bank	129,684	186,680
Cash on hand	<u>101</u>	<u>90</u>
Total cash and bank balances	129,785	186,770
Less: Balance with restricted bank accounts – note 18.1	<u>(25,251)</u>	<u>(22,092)</u>
Cash and cash equivalents	<u><u>104,534</u></u>	<u><u>164,678</u></u>

**18.1** This comprises funds maintained for uncollected shareholder dividends as per note 23.2.

**18.2** Purchase of intangible assets amounting to QR 105.7 million (2022: QR 104.4 million), as disclosed in consolidated statement of cash flows, includes a payment of QR 38 million (2022: QR 32 million) which is a partial payment for asset capitalized during the year amounting to QR 105.2 million.

**19 SHARE CAPITAL**

	<u>31 December 2023</u>		<u>31 December 2022</u>	
	<u>Number</u>	<u>QR'000</u>	<u>Number</u>	<u>QR'000</u>
<b>Ordinary shares authorised, allotted, issued and fully paid:</b>				
Ordinary shares of QR 1 each	<u>4,227,000,000</u>	<u>4,227,000</u>	<u>4,227,000,000</u>	<u>4,227,000</u>

All shares have equal rights.


**20 LEGAL RESERVE AND DISTRIBUTABLE PROFITS**

The Company was incorporated under Article 68 of the Qatar Commercial Companies' Law No. 5 of 2002. This law was subsequently replaced by Qatar Commercial Companies Law No.8 of 2021.

The Articles of Association of the Company were amended after the introduction of Qatar Commercial Companies Law No.8 of 2021 and subsequently approved by the Ministry of Commerce and Industry.

The legal reserve and distributable profits of the Company are determined in line with Article 75 and 76 of its Article of Association.

*Legal reserve:*

The excess of issuance fees collected over the issuance cost during the initial public offering of the ordinary shares has been transferred to the legal reserve as required by Article 154 of Qatar Commercial Companies Law No. 5 of 2002. Further, as per the articles of association of the Company, 5% of annual distributable profits of the Company should be transferred to a separate legal reserve. The General Assembly may discontinue this deduction if the legal reserve reaches 10% of the paid-up capital. The legal reserve may not be wholly or partially distributed to the shareholders or capitalized, except upon the recommendation of the board of directors and approval of the annual general assembly of shareholders.

*Distributable profits:*

As per the articles of association of the Company, distributable profits are defined as the reported net profit/loss of the Company for the financial year plus amortisation of license fees for the year. Undistributed profits are carried forward and are available for distribution in future periods.

The movement in the balance of distributable profits is as follows:

	2023		2022	
	QR'000	QR'000	QR'000	QR'000
Balance at beginning of the year		902,351		608,850
Net profit of the Company	544,268		505,044	
Amortisation of license fee	<u>84,093</u>		<u>84,093</u>	
Transfer to distributable profits		628,361		589,137
Transfer to legal reserve		(31,418)		(29,456)
Dividend for the year 2022/2021		(422,700)		(253,620)
Contribution to Social and Sports Fund (note 20.1)		<u>(13,501)</u>		<u>(12,560)</u>
Balance at year end		<u>1,063,093</u>		<u>902,351</u>

**20.1 Social and Sports Fund**

According to Qatar Law No. 13 for the year 2008 and the related clarifications issued in January 2010 the Group is required to contribute 2.5% of annual net profits of the Group to the State Social and Sports Fund. The clarification relating to Law No. 13 requires the payable amount to be recognised as an appropriation of profit directly in the consolidated statement of changes in equity.



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**21 LOANS AND BORROWINGS**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Loans and borrowings	<u>429,868</u>	<u>719,406</u>
Presented in the consolidated statement of financial position as:		
Non-current liabilities	<u>325,000</u>	512,117
Current liabilities	<u>104,868</u>	<u>207,289</u>
	<u>429,868</u>	<u>719,406</u>

The Group secured a rollover financing facility of QR 1,211 million at an agreed profit rate of QMRL less 25 Basis Points (BPs). During the year, an amount of QR 450 million was withdrawn (2022 QR 310 million). As of the reporting date, an amount of QR 327.2 million was outstanding (2022: QR 411.9 million). Finance cost of QR 29.3 million (2022: QR 12.3 million) was incurred during the year on this financing facility and charged to the consolidated statement of income. The facility is secured over assets agreement and receivable asset agreement with carrying amount of QR 50 million.

The loan is subject to a covenant of maintaining the net debt to EBITDA (earnings before interest, tax, depreciation and amortisation) ratio less than 2.50:1.

The Group also entered into a secured Facility Agreement with a local bank for QR 820 million on 29 October 2019 (the "Facility") at an agreed profit rate of QMRL less 25 Basis Points (BPs). The facility of QR 820 million was availed on 12 November 2019 for a term of five years. As of the reporting date, an amount of QR 102.6 million was outstanding (2022: QR 307.5 million). The facility is being paid in 16 equal quarterly installments of QR 51.25 million each starting February 2021. Finance cost of QR 13.1 million (2022: QR 16.8 million) was incurred during the year on the facility and charged to consolidated statement of income. The facility is secured against general assignment agreement with carrying amount of QR 30 million.

The loan is subject to a covenant of maintaining the total debt to EBITDA (earnings before interest, tax, depreciation and amortisation) ratio less than 2.50:1.

Information about the Group's exposure to interest rate, and liquidity risks is included in note 26.

**22 PROVISIONS**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Employees' end of service benefits (note 22.1)	62,099	55,268
Asset retirement obligations (note 22.2)	48,334	42,935
Other provisions	-	3,862
	<u>110,433</u>	<u>102,065</u>

**22.1 Employees' end of service benefits**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Balance at beginning of the year	55,268	49,453
Charge for the year	14,651	13,088
Acquired through business combination (note 25)	180	-
Payments during the year	<u>(8,000)</u>	<u>(7,273)</u>
Balance at end of the year	<u>62,099</u>	<u>55,268</u>

Management has classified the obligation within non-current liabilities in the consolidated statement of financial position as it does not expect that there will be significant payments towards its employees' end of service benefits obligation within 12 months from the reporting date.


**22 PROVISIONS (CONTINUED)**
**22.2 Asset retirement obligations**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Balance at beginning of the year	42,935	33,625
Addition to the provision during the year	2,409	6,744
Unwinding of discount	2,990	2,566
	<u>48,334</u>	<u>42,935</u>

**23 TRADE AND OTHER PAYABLES**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Trade payables	579,577	510,367
Accruals	499,465	518,143
Contract liabilities (note 23.1)	100,413	122,354
Regulatory and industry fee	99,590	106,096
Dividend payable (note 23.2)	25,251	22,092
Payable to social and sports fund (note 20.1)	13,501	12,560
Due to related parties (note 24)	12,639	7,215
Other payables	9,498	12,420
	<u>1,339,934</u>	<u>1,311,247</u>

**23.1** The contract liabilities primarily relate to the advance consideration received from customers for access charges, airtime usage, messaging, data broadband services and other services for which revenue is recognised over time.

**23.2 Dividend payable**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Balance at beginning of the year	22,092	18,965
Dividend declared for the year ended 31 December 2022/ 2021 (note 30)	422,700	253,620
Dividend payments during the year	(419,541)	(250,493)
Balance payable at year end	<u>25,251</u>	<u>22,092</u>


**24 RELATED PARTY TRANSACTIONS**

Related parties represent major shareholders, directors and key management personnel of the Group and companies controlled or jointly controlled by those parties.

The following transactions were carried out with related parties:

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
<i>Sales of goods and services</i>		
Parent entity	14,479	10,775
Other related parties	<u>68,197</u>	<u>23,684</u>
	<u>82,676</u>	<u>34,459</u>
<i>Purchases of goods and services</i>		
Other related parties	<u>109,437</u>	<u>80,883</u>

Goods and services are bought from related parties at prices approved by management, as being on an arm's length basis. Balances arising from transactions with related parties are as follows:

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
<i>Due from related parties:</i>		
Other related parties	11,232	7,371
Parent entity	<u>5,196</u>	<u>5,293</u>
	<u>16,428</u>	<u>12,664</u>
<i>Due to related parties:</i>		
Parent entity	<u>12,639</u>	<u>7,215</u>

The receivables from related parties arise mainly from sale transactions which are unsecured in nature and bear no interest.

**Compensation of key management personnel**

Key management personnel include the Board of Directors, Managing Director, Chief Executive Officer (CEO) and the executives who directly report to the CEO. Compensation of key management personnel are as follows:

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Salaries and short-term benefits	43,140	41,461
Employees' end of service benefits	<u>1,646</u>	<u>1,123</u>
	<u>44,786</u>	<u>42,584</u>


**25 ACQUISITION OF A SUBSIDIARY**
**Acquisition of Allied Advertising Group W.L.L**

The Group through its subsidiary company, Infinity Solutions L.L.C., acquired 100% of the shares of Allied Advertising Group W.L.L, (“Acquiree”) on 23 August 2023 (“date of acquisition”) under Share Purchase Agreement dated 23 August 2023.

Allied Advertising Group W.L.L. has contributed QR 1.2 million in revenue and QR 0.14 million in profit to the Group since the date of acquisition, had the acquisition taken place on 1 January 2023, an additional QR 1.6 million in revenue and QR 0.2 million in profit would have been reported in the Group's consolidated statement of income.

The Group incurred acquisition-related costs of QR 85 thousand. These costs have been included in Network and other operational expenses.

In connection with the acquisition of Allied Advertising Group W.L.L on 23 August 2023, the Company performed a purchase price allocation exercise, to determine the fair value of identifiable assets acquired and liabilities assumed as of the acquisition date. This allocation included the recognition and measurement of an intangible asset in the consolidated statements of the Group.

The fair value of intangible assets acquired was determined using Level 2 inputs as defined in IFRS 13. Level 2 inputs are inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly.

The primary valuation approach employed to ascertain the fair value of the acquired intangible assets “MyBook application” involves considering both the development cost of a recent online application with similar features and characteristics, as well as the transaction price paid for a comparable asset held by an investee.

The fair values of the identifiable assets and liabilities of Allied Advertising Group W.L.L., at the date of acquisition were:

	QR'000
<b>Assets</b>	
Property and equipment (Note 12)	19
Intangible assets <sup>(i)</sup> (Note 13)	5,401
Trade and other receivables	427
Cash and cash equivalent	416
<b>Total Assets</b>	<b>6,263</b>
<b>Liabilities</b>	
Employees' end of service benefit (Note 22.1)	180
Trade and other Payable	1,083
<b>Total liabilities</b>	<b>1,263</b>
<b>Total identifiable net assets at fair value</b>	<b>5,000</b>
Goodwill arising on acquisition	-
<b>Purchase consideration transferred</b>	<b>5,000</b>
<b>Analysis of cash flows on acquisition</b>	<b>QR'000</b>
Cash and bank balances acquired with the subsidiary	416
Cash paid <sup>(ii)</sup>	(4,000)
<b>Net cash flows on acquisition</b>	<b>(3,584)</b>





## 25 ACQUISITION OF A SUBSIDIARY (CONTINUED)

### Acquisition of Allied Advertising Group W.L.L (continued)

- (i) As part of fair value excise, the Group have allocated the excess of the consideration transferred and the net amounts of the identifiable assets acquired, and liabilities assumed as at the acquisition-date, to the fair value of intangible assets. The Group have allocated an amount of QR 4.4 million in the intangible assets in statement of financial position, the allocated amount will be amortized in accordance with the Group estimate of the useful life of intangible assets, over 5 years.
- (ii) This represents consideration paid of QR 4 million and deferred consideration of QR 1 million resulting in a total purchase consideration of QR 5 million. The deferred consideration is payable within six months from the date of acquisition under Share Purchase Agreement dated 23 August 2023.

## 26 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT

The Company's board of directors has overall responsibility for the establishment and oversight of the Group's risk management framework. The board of directors has established the risk management committee, which is responsible for developing and monitoring the Group's risk management policies. The committee reports regularly to the board of directors on its activities.

The Group's risk management policies are established to identify and analyse the risks faced by the Group, to set appropriate risk limits and controls and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions and the Group's activities. The Group, through its training and management standards and procedures, aims to maintain a disciplined and constructive control environment in which all employees understand their roles and obligations.

The Group audit committee oversees how management monitors compliance with the Group's risk management policies and procedures and reviews the adequacy of the risk management framework in relation to the risks faced by the Group. The Group audit committee is assisted in its oversight role by internal audit. Internal audit undertakes both regular and ad hoc reviews of risk management controls and procedures, the results of which are reported to the audit committee.

### Capital management

The following table summarises the capital structure of the Group:

	2023	2022
	QR'000	QR'000
Loans and borrowings	429,868	719,406
Cash and bank balances	(129,785)	(186,770)
<b>Net debt</b>	<b>300,083</b>	<b>532,636</b>
<b>Total equity</b>	<b>4,936,496</b>	<b>4,832,653</b>
<b>Gearing ratio</b>	<b>6.08%</b>	<b>11.02%</b>

The Group manages its capital to ensure that it will be able to continue as a going concern while maximising the return to shareholders through the optimisation of the debt and equity balance.

### Financial instruments

#### Material accounting policies

Details of material policies and methods adopted including the criteria for recognition for the basis of measurement in respect of each class of financial assets and financial liabilities are disclosed in note 3 to these consolidated financial statements.


**26 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)**
**Categories of financial instruments**

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
<b>Financial assets at amortised cost:</b>		
Cash and bank balances	129,785	186,770
Trade receivables and other receivables – net (excluding prepayments, advance for indefeasible right of use and contract assets)	562,415	691,146
<b>Financial liabilities at amortised cost:</b>		
Trade and other payables (excluding accruals and contract liabilities)	640,466	564,654
Loans and borrowings	429,868	719,406
Lease liabilities	471,395	456,390

**Fair value of financial instruments**

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date, regardless of whether that price is directly observable or estimated using another valuation technique. In estimating the fair value of an asset or a liability, the Group takes into account the characteristics of the asset or liability if market participants would take those characteristics into account when pricing the asset or liability at the measurement date.

The fair values of financial assets and financial liabilities are determined as follows:

- The fair values of financial assets and financial liabilities with standard terms and conditions and traded on active liquid markets are determined with reference to quoted market bid prices at the close of the business on the reporting date.
- The fair values of other financial assets and financial liabilities are determined in accordance with generally accepted pricing models based on discounted cash flow analysis using prices from observable current market transactions and dealer quotes for similar instruments.

Fair value measurements are analysed by levels in the fair value hierarchy as follows:

- Level 1 – Quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 – Inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (that is, as prices) or indirectly (that is, derived from prices).
- Level 3 – Inputs for the asset or liability that are not based on observable market data (that is, unobserved inputs)

Management believes that the carrying values of its financial assets and financial liabilities as at the reporting date are a reasonable approximation of their fair values.

**Reconciliation of liabilities arising from financing activities**

The below table details changes in the Group's liabilities arising from financing activities, including both cash and non-cash changes:

	<u>At</u>			<u>At</u>
	1 January	Net financing	Non-cash	31 December
	2023	cash flows	changes*	2023
	QR'000	QR'000	QR'000	QR'000
Loans and borrowings	719,406	(290,000)	462	429,868
Lease liabilities	456,390	(112,331)	127,336	471,395
Dividend payable	22,092	(419,541)	422,700	25,251
Restricted bank account	(22,092)	(3,159)	-	(25,251)


**26 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)**
**Reconciliation of liabilities arising from financing activities (continued)**

	At 1 January 2022 QR'000	Net financing cash flows QR'000	Non-cash changes* QR'000	At 31 December 2022 QR'000
Loans and borrowings	712,394	5,000	2,012	719,406
Lease liabilities	311,972	(105,886)	250,304	456,390
Dividend payable	18,965	(250,493)	253,620	22,092
Restricted bank account	(18,965)	(3,127)	-	(22,092)

\*This comprises finance cost net of payment, amortisation of deferred financing costs, additional lease liability recognized, interest on lease liability and dividend declared.

**Financial Risk Management**
**Market risk**

Market risk is the risk that changes in market prices, such as foreign exchange rates and interest rates, will affect the Group's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

*Foreign currency risk management*

The Group undertakes certain transactions denominated in foreign currencies and hence exposed to risks on exchange rate fluctuations. The use of financial derivatives is governed by the Group's policies, which provide written principles on the use of financial derivatives consistent with the Group's risk management strategy. The Group does not use derivative financial instruments for speculative purposes.

Majority of foreign currency receivable/payable balances are in US\$ which is pegged against QR. Therefore, these receivable/payable balances are not exposed to foreign currency exchange rate fluctuation risk. The Group has a small exposure of receivable/payable balances in Euro and other currencies where effect of any 10% increase/decrease in foreign exchange rates is expected to be in the range of QR 1.4 million (2022: QR 1.5 million).

*Interest rate risk management*

The Group is liable to pay interest on financing facilities, which is aggregate of the applicable margin and QMR-L. Every one percent rise or fall in the applicable interest rate against the QMRL of the financing facilities, would increase or reduce the total profit of the Group for the financial year by QR 4.3 million (2022: QR 7.2 million).

**Credit risk management**

Credit risk refers to the risk that the counterparty will default on its contractual obligations resulting in financial loss to the Group. The Group's exposure and the creditworthiness of its counterparties are continuously monitored, and the aggregate value of transactions concluded is spread amongst approved counterparties. Credit exposure is controlled by counterparty limits that are reviewed and approved by management.

*Trade receivables and contract assets*

Trade receivables consist of a large number of customers (both consumers and enterprises).

The Group's exposure to credit risk is influenced mainly by the individual characteristics of each customer. However, management also considers the factors that may influence the credit risk of its customer base, including the default risk associated with the industry and country in which customers operate.

The Group does not have significant credit risk exposure to any single counterparty or any group of counterparties having similar characteristics. The Group defines counterparties as having similar characteristics if they are related entities.


**26 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)**
**Financial Risk Management (continued)**
**Credit risk management (continued)**

At 31 December, the exposure to credit risk for trade receivables by type of counter party was as follows:

	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Enterprise customers <sup>(a)</sup>	438,289	578,347
Consumers	<u>234,027</u>	<u>258,719</u>
	<u>672,316</u>	<u>837,066</u>

a) Enterprise customers' trade receivables include a balance of QR 52.6 million (2022: 71.2 million) of which no expected credit loss was recognised because of collaterals provided.

Movement in provision for expected credit losses account is presented in note 15.

**Bank balances**

The credit risk on liquid funds is limited because the counterparties are banks with high credit-ratings assigned by international credit-rating agencies. ECL on bank balances has been measured on a 12-months expected loss basis and reflects the short maturities of the exposures. The Group considers that its bank balances have low credit risk based on the external credit ratings of the counterparties.

**Exposure to credit risk**

The carrying amount of financial assets represents the maximum credit exposure. The maximum exposure to credit risk at the reporting date is:

	<u>Carrying amount</u>	
	<u>2023</u>	<u>2022</u>
	QR'000	QR'000
Bank balances	129,684	186,680
Trade and other receivables	<u>562,415</u>	<u>691,146</u>
	<u>692,099</u>	<u>877,826</u>

**Liquidity risk management**

Liquidity risk is the risk that the Group will not be able to meet its financial obligations as they fall due. The Group's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Group's reputation.

The Group manages liquidity risk by maintaining adequate reserves and adequate loans and borrowings, by continuously monitoring forecast and actual cash flows and matching the maturity profiles of financial assets and liabilities.

The table below analyses the Group's financial liabilities based on the remaining period at the reporting date to the contractual maturity date. The amounts disclosed in the table are the contractual undiscounted cash flows.

<b>At 31 December 2023</b>	<u>Less than 1 year</u>	<u>More than 1 year</u>
	QR'000	QR'000
Trade and other payables excluding contract liabilities	<u>1,239,521</u>	-
Loans and borrowings	<u>104,868</u>	<u>325,000</u>
Lease liabilities	<u>159,822</u>	<u>353,170</u>


**26 FINANCIAL INSTRUMENTS AND RISK MANAGEMENT (CONTINUED)**
**Liquidity risk management (continued)**

At 31 December 2022	Less than 1 Year QR'000	More than 1 year QR'000
Trade and other payables excluding contract liabilities	1,188,893	-
Loans and borrowings	207,289	512,117
Lease liabilities (discounted)	141,209	315,181

**27 COMMITMENTS AND CONTINGENT LIABILITIES**
**Commitments**

	2023 QR'000	2022 QR'000
Contracts placed for future capital expenditure not provided for in the consolidated financial statements	146,966	323,357

**Contingent liabilities**

	2023 QR'000	2022 QR'000
Performance bonds	43,150	80,692
Tender bonds	3,463	1,580
Credit and payment guarantee – third party indebtedness	49,874	48,516

Performance bonds

Performance bonds require the Group to make payments to third parties in the event that the Group does not perform what is expected of it under the terms of any related contracts.

Tender bonds

This comprises bonds submitted at the time of submission of tenders.

Credit and payment guarantee – third party indebtedness

Credit guarantees comprise guarantees and indemnity of bank or other facilities.

Other Contingent liabilities

As a consequence of an ongoing Withholding Tax (WHT) audit by the General Tax Authority (GTA) in October 2023 pertaining to the Financial Year ended 31 December 2018, the Group received an assessment order in December 2023. The Group has formally lodged an objection and submitted additional information necessary to complete the audit. This objection is currently under consideration by the GTA. Based on ongoing discussions with GTA and assessment performed by external tax consultants, the management does not anticipate any material adverse financial impact on the Group.

**28 CRITICAL ACCOUNTING JUDGMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY**

The Group prepares its consolidated financial statements in accordance with IFRS Accounting Standards as issued by the International Accounting Standards Board, the application of which often requires judgments to be made by management when formulating the Group's financial position and results. Under IFRS Accounting Standards, the management are required to adopt those accounting policies most appropriate to the Group's circumstances for the purpose of presenting fairly the Group's financial position, financial performance and cash flows.

In determining and applying accounting policies, judgment is often required in respect of items where the choice of specific policy, accounting estimate or assumption to be followed could materially affect the reported results or net asset position of the Group should it later be determined that a different choice would be more appropriate.

Management considers the accounting estimates and assumptions discussed below to be its critical accounting estimates and accordingly provide an explanation of each below. The discussion below should also be read in conjunction with the Group's disclosure of material IFRS accounting policies, which is provided in note 3 to the consolidated financial statements.

**Impairment reviews**

IFRS Accounting Standards requires management to undertake an annual test for impairment of indefinite lived assets and, for finite lived assets, to test for impairment if events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable.

Impairment testing is an area involving management judgment, requiring assessment as to whether the carrying value of assets can be supported by the net present value of future cash flows derived from such assets using cash flow projections which have been discounted at an appropriate rate.

In calculating the net present value of the future cash flows, certain assumptions are required to be made in respect of highly uncertain matters, including management's expectations of:

- growth in earnings before financing income/costs, tax, depreciation and amortisation, calculated as adjusted operating profit before depreciation and amortisation;
- timing and quantum of future capital expenditure;
- long term growth rates;
- expected costs to renew the license; and
- the selection of discount rates to reflect the risks involved.

The Group has considered all the internal and external indicators to assess whether there are any indicators of impairment during the year. Based on assessment performed, the Group concluded that there have been no events or change in circumstances which indicates that carrying amounts of assets may not be recoverable. Hence, no impairment testing is performed.

**Revenue recognition**

The Group give its customers the option to return the handsets within a period of 7 days of purchase. Keeping in view the negligible numbers of returns in the history, no provision is made with regard to return of goods sold.

**Revenue recognition: judgments in determining the timing of satisfaction of performance obligations**

Revenue and associated costs are recognised over time – i.e. before the performance obligation is fully complete. Progress is determined based on the output method because the customer obtains control of the work in progress as the project specific milestones are achieved.


**28 CRITICAL ACCOUNTING JUDGMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY (CONTINUED)**
**Revenue presentation: gross versus net**

When deciding the most appropriate basis for presenting revenue and costs of revenue, both the legal form and substance of the agreement between the Group and its business partners are reviewed to determine each party's respective role in the transaction.

Where the Group's role in a transaction is that of principal, revenue is recognised on a gross basis. This requires revenue to comprise the gross value of the transaction billed to the customer, after trade discounts, with any related expenditure charged as an operating cost. Where the Group's role in a transaction is that of an agent, revenue is recognised on a net basis, with revenue representing the margin earned. Transit revenue is recognised on a gross basis as the Group assumes credit risk and acts as a principal in the transactions.

**Estimation of useful life and residual value**

The useful life used to depreciate/amortise assets relate to the future performance of the assets acquired and management's judgement of the period over which economic benefit will be derived from the asset. The basis for determining the useful life for the most significant categories of tangible and intangible assets is as follows:

*Intangible assets*

The estimated useful life of license is generally the term of the licence unless there is a presumption of renewal at negligible cost. Using the licence term reflects the period over which the Group will receive economic benefit. For technology specific licences with a presumption of renewal at negligible cost, the estimated useful economic life reflects the Group's expectation of the period over which the Group will continue to receive economic benefit from the licence. The economic lives are periodically reviewed taking into consideration such factors as changes in technology.

*Intangible assets (continued)*

The management determines the estimated useful lives of its other intangible assets for calculating amortisation. This estimate is determined based on the expected pattern of consumption of future economic benefits embodied in the asset.

*Property, plant and equipment*

Property, plant and equipment represents a significant proportion of the asset base of the Group being 26.5% (2022: 25.4%) of the Group's total assets. Therefore, the estimates and assumptions made to determine their carrying value and related depreciation are critical to the Group's financial position and performance.

The charge in respect of periodic depreciation is derived after determining an estimate of an asset's expected useful life and the expected residual value at the end of its life. Increasing an asset's expected life or its residual value would result in a reduced depreciation charge in the consolidated statement of income.

The useful lives and residual values of the Group's assets are determined by management at the time the asset is acquired and reviewed annually for appropriateness. The lives are based on historical experience with similar assets as well as anticipation of future events, which may impact their life, such as changes in technology.

During the year, the Group reassessed the useful lives of its property, plant and equipment, this has resulted in reassessment and reduction of useful life of some of the old assets and consequently higher depreciation charge of QR million for the year QR 6.4 million (2022: QR 60.2 million).

*Contract cost*

During the year ended 31 December 2023, the Group re-evaluated its estimated Amortisation period for customer acquisition costs. The change in estimate was made in accordance with IAS 8-International Accounting Standard -Accounting Policies, Changes in Accounting Estimates and Errors.


**28 CRITICAL ACCOUNTING JUDGMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY (CONTINUED)**
**Estimation of useful life and residual value (continued)**
*Contract cost (continued)*

The Group believes that this change will provide a more accurate reflection of the expected pattern of benefits to be derived from the acquired customers. Previously, the Group had estimated the amortisation period for customer acquisition costs to be the contractual lock in period. However, after a thorough review of historical data and an analysis of customer retention pattern, The Group determined that a longer amortisation period is appropriate. As a result, the estimated amortisation period for customer acquisition costs has been changed to the average customer retention period; However the Group have applied IFRS 15 -Revenue from contracts with customers- practical expedient in recognising the customer acquisition directly to the to the consolidated statement of income when the average customer retention period is less than or equal to one year, The effective date of change was from 1 October 2023.

The effect of change has resulted in an increase in the consolidated net profit of the Group by QR 3.3 million.

**Impairment of inventories**

Inventories are held at the lower of cost and net realisable value. When inventories become old or obsolete, an estimate is made of their net realisable value. Inventories which are old or obsolete, are assessed Individually and a provision applied according to the inventory type and the degree of ageing or obsolescence, based on historical selling prices.

**Asset retirement obligation**

A provision for asset retirement obligation exists where the Group has a legal or constructive obligation to remove an infrastructure asset and restore the site. Asset retirement obligation is recorded at the present value of expected costs to settle the obligation using estimated cash flows and is recognised as part of the particular asset. The cash flows are discounted at the rate that management considers reflects the risk specific to the asset retirement obligation i.e. 7.49% (2022: 7.49%).

Subsequent to initial recognition, an unwinding expense relating to the provision is periodically recognised as a financing cost.

While the provision is based on the best estimate of future costs and the useful lives of infrastructure assets, there is uncertainty regarding both the amount and timing of incurrence of these costs. Any subsequent change in the present value of the estimated cost due to changes in the gross removal costs or discount rates, is dealt with prospectively as a change in accounting estimate and reflected as an adjustment to the provision and a corresponding adjustment to the infrastructure assets.

**Expected credit losses**

An estimate of the collectible amount of trade receivables is made when collection of the full amount is no longer probable. For individually significant amounts, this estimation is performed on an individual basis. Amounts which are not individually significant, but which are past due, are assessed collectively and a provision applied according to the length of time the amount has been due.

*Calculation of loss allowance*

When measuring ECL, the Group uses reasonable and supportable forward-looking information, which is based on assumptions for the future movement of different economic drivers and how these drivers will affect each other.

Loss given default is an estimate of the loss arising on default. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, taking into account cash flows from collateral and integral credit enhancements.

Probability of default constitutes a key input in measuring ECL. Probability of default is an estimate of the likelihood of default over a given time horizon, the calculation of which includes historical data, assumptions and expectations of future conditions.




**28 CRITICAL ACCOUNTING JUDGMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY (CONTINUED)**
**Expected credit losses (Continued)**

If the ECL rates on trade receivables between 31 and 90 days past due had been 5% higher (or lower) as of 31 December 2023, the loss allowance on trade receivables would have been QR 0.52 million (2022: QR 0.5 million) higher (or lower).

**Determining the lease term**

In determining the lease term, management considers all facts and circumstances that create an economic incentive to exercise an extension option, or not exercise a termination option. Extension options (or periods after termination options) are only included in the lease term if the lease is reasonably certain to be extended (or not terminated).

**Discount rate on leases**

The lease payments are discounted using the Group's incremental borrowing rate ("IBR"). Management has applied judgments and estimates to determine the IBR at the commencement of lease.

**29 APPLICATIONS OF NEW AND REVISED IFRS ACCOUNTING STANDARDS**
**(i) New currently effective requirements**

The Group has applied the following new and revised IFRS Accounting Standards that have been issued and are effective for annual periods beginning on or after 1 January 2023:

Effective date	New standards or amendments
1 January 2023	IFRS 17 Insurance Contracts Disclosure of Accounting Policies – Amendments to IAS 1 and IFRS Practice Statement 2 Definition of Accounting Estimates – Amendments to IAS 8 Deferred Tax related to Assets and Liabilities arising from a Single Transaction – Amendments to IAS 12
23 May 2023	International Tax Reform – Pillar Two Model Rules – Amendments to IAS 2

The application of these amendments had no material impact on the Group's consolidated financial statements.

**Classification of Liabilities as Current or Non-Current and Non-current liabilities with Covenants (Amendments to IAS 1)**

The amendments, as issued in 2020 and 2022, aim to clarify the requirements on determining whether a liability is current or non-current, and require new disclosures for non-current liabilities that are subject to future covenants. The amendments apply for annual reporting periods beginning on or after 1 January 2024.

As disclosed in note 21, the Group has a secured facility agreement with a local bank for a outstanding balance of QR 327.2 million, that is subject to specific covenants. While liability is classified as non-current at 31 December 2023, a future breach of the related covenants may require the Group to repay the liability earlier.

**(ii) New and revised standards and interpretations issued but not yet effective**

A number of new standards, amendments and interpretations to standards are effective for annual periods beginning after 1 January 2024 and earlier application is permitted for annual periods beginning on 1 January 2024; however, the Group has not early applied the following new standards, amendments and interpretations in preparing these consolidated financial statements.

The following new and amendments standards are not expected to have a significant impact on Group's consolidated financial statements.


**29 APPLICATIONS OF NEW AND REVISED IFRS ACCOUNTING STANDARDS (CONTINUED)**

<b>Effective date</b>	<b>New standards or amendments</b>
1 January 2024	Non-current liabilities with Covenants – Amendments to IAS 1 Classification of Liabilities as Current or Non-current – Amendments to IAS 1 Lease Liability in a Sale and Leaseback – Amendments to IFRS 16 Supplier Finance Arrangements – Amendments to IAS 7 and IFRS 7
1 January 2025	Lack of Exchangeability – Amendments to IAS 21
Available to optional adoption / effective date deferred indefinitely (a)	Sale or Contribution of Assets between an Investor and its Associate or Joint Venture – Amendments to IFRS 10 and IAS 28

The effective date for these amendments was deferred indefinitely. Early adoption continues to be permitted.

**30 DIVIDEND**
**Dividend declared for year 2022**

During 2023, following the approval at the Annual General Assembly held on 20 February 2023, the Company paid a cash dividend of 10% of the nominal share value amounting to QR 422.7 million (QR 0.10 per share with nominal value of QR 1 each).

**Proposed dividend for year 2023**

The Board of Directors has proposed a cash dividend of 11% of the nominal share value amounting to QR 465 million (QR 0.11 per share with nominal value of QR 1 each). The proposed dividend is subject to approval of the shareholders during the Annual General Assembly on 20 February 2024.

**31 OFFSETTING**

Financial assets and financial liabilities are offset, and the net amount presented in the consolidated statement of financial position when, and only when, the Group has a legally enforceable right to set off the amounts and it intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

As at the reporting date, the Group has presented financial assets net of financial liabilities, when they are subject to offsetting. Gross and net amounts presented in the consolidated statement of financial position are as follows:

	<u>Gross amounts</u> QR'000	<u>Offsetting amounts</u> QR'000	<u>Net amounts</u> QR'000
<b>Current assets</b>			
<b>As at 31 December 2023</b>			
Trade and other receivables	<u>510,279</u>	<u>(66,305)</u>	<u>443,974</u>
<b>As at 31 December 2022</b>			
Trade and other receivables	<u>555,942</u>	<u>(38,511)</u>	<u>517,431</u>


**31 OFFSETTING (CONTINUED)**

	<u>Gross amounts</u> QR'000	<u>Offsetting amounts</u> QR'000	<u>Net amounts</u> QR'000
<b>Current liabilities</b>			
<b>As at 31 December 2023</b>			
Trade and other payables	1,375,936	(36,002)	1,339,934
Lease liabilities	<u>186,447</u>	<u>(30,303)</u>	<u>156,144</u>
	<u>1,562,383</u>	<u>(66,305)</u>	<u>1,496,078</u>
<b>As at 31 December 2022</b>			
Trade and other payables	1,324,007	(12,760)	1,311,247
Lease liabilities	<u>166,960</u>	<u>(25,751)</u>	<u>141,209</u>
	<u>1,490,967</u>	<u>(38,511)</u>	<u>1,452,456</u>

**32 COMPARATIVE INFORMATION**

The comparative amounts have been reclassified, where necessary, in order to confirm to the current year's presentation. Such reclassification does not affect the previously reported net profits, net assets, or equity. The reclassification are as follows:

**a) Consolidated statement of income for the year ended 31 December 2022**

	<u>Previous presentation</u> QR'000	<u>Reclassification</u> QR'000	<u>Current presentation</u> QR'000
Industry fee <sup>(i)</sup>	54,107	(54,107)	-
Tax related fees	-	54,107	54,107

- (i) Pursuant to the operating licenses for Public Telecommunications Networks and Services granted by the Communications Regulatory Authority (CRA) in Qatar, the Company is required to fulfil an annual industry fee. This fee, amounting to 12.5% of the adjusted net profit from regulated activities, is accounted for in accordance with International Accounting Standard 12 (IAS 12).

**b) Consolidated statement of financial position as at 31 December 2022**

	<u>Previous presentation</u> QR'000	<u>Reclassification</u> QR'000	<u>Current presentation</u> QR'000
Contract assets	34,898	(34,898)	-
Trade and other receivables	-	34,898	34,898